



# Resources, Tools, and Services Available To Chapters

The Izaak Walton League's National Office provides a wide variety of support and materials to help chapter leaders and members manage chapter operations, conserve natural resources, and promote outdoor recreation.

**“Resources for Chapter Officers”** webinar – which provides chapter officers and key volunteers with an overview of the many available resources, tools, and services – can be found online at [www.iwla.org/chapter-resources/chapter-management](http://www.iwla.org/chapter-resources/chapter-management).

## Chapter Leadership and Management

### **Leadership Development and Planning –**

To request copies of the following, contact the Izaak Walton League's national office toll-free at (800) IKE-LINE (453-5463), ext. 216 or by email at [chapters@iwla.org](mailto:chapters@iwla.org).

- ***IWLA Chapter Manual (Notebook/CD-ROM)*** – Provides valuable information on how to operate a chapter, including governance, financial management, legal issues, fundraising strategies, membership, conservation projects, outdoor activities, and public relations.
- **“Chapter Leaders Training Module” DVD** – Based on the *IWLA Chapter Manual* and designed for self-taught or chapter volunteer group training on various aspects of effective chapter operations.
- ***IWLA Strategic Plan 2019-2023*** – A guide to assist chapter leaders in long-term planning with six targeted goals and multiple supporting objectives. The plan reaffirms our mission and presents a vision for the future for the entire organization – locally, regionally, and nationally.

### **Chapter Administrative Support Services –**

- **IRS Non-Profit Determination and Support** – Assistance for chapters in obtaining and maintaining 501(c)(3) tax-exempt status under the national organization's group exemption. Email the IWLA executive director at [skovarovics@iwla.org](mailto:skovarovics@iwla.org) for assistance.

For assistance with the items below, call (800) IKE-LINE (453-5463), ext. 216 or email [chapters@iwla.org](mailto:chapters@iwla.org).

- **Historical Documentation** – Archives of chapter charters, historic correspondence, and past IWLA publications.
- **Sample Governing Documents** – Samples of recommended chapter articles of incorporation and bylaws are available as a guide and reference for existing chapters.
- **New Chapter Chartering Support** – A Chapter Starter Kit is available for those interested in starting a new local chapter. Kit includes chapter charter petition form, sample articles of incorporation and bylaws, and *IWLA Chapter Manual*.

## Communications

### Publications –

- **Outdoor America Magazine** – Quarterly, members-only publication reports on conservation and outdoor recreation issues and covers major member, chapter, and division achievements. Magazines are available free of charge in bulk quantities upon request as a handout and recruiting tool by emailing *chapters@iwla.org*.
- **Conservation Currents E-Newsletter** – Monthly electronic newsletter provides updates about developing natural resource issues, conservation programs, pending legislative and regulatory actions, and chapter resources. Helps connect members to timely issues, and content can be repurposed for use in chapter newsletters and other communications. To subscribe: <https://members.iwla.org/apps/#QuickSub>.
- **Ikes On Target Newsletter** – Specialized, quarterly newsletter highlights shooting sports issues and promotes best practices for chapters with shooting ranges, is sent to designated shooting sports chapter president and shooting sports coordinators. Previous newsletter issues can be found online at [www.iwla.org/shootingresources](http://www.iwla.org/shootingresources).

### Direct Chapter Support –

For assistance with Chapter website and social media, call (800) IKE-LINE (453-5463), ext. 236 or email *info@iwla.org*.

- **Chapter Website Development Assistance** – League staff can help chapter and division leaders establish a website using a free Google Sites tool to increase chapter visibility and facilitate electronic communication with members and the community. For chapters and divisions that previously developed a Google-based website, Google is going to “retire” the old Google Sites. Google has introduced a new format for Google Sites that not only looks great but also offers additional functionality, including more mobile-friendly web pages and easy integration with Google Analytics. League staff can help chapters and divisions transition to this new website template. For more details, visit [www.iwla.org/website](http://www.iwla.org/website).
- **Chapter Social Media Assistance** – League staff can provide one-on-one assistance to help chapters and divisions set up social media channels (such as Facebook, Twitter, Instagram) and share best practices for maintaining these channels.

### Other Services –

- **National Website and Social Media Feeds** – National website ([www.iwla.org](http://www.iwla.org)) provides visibility for the League and educates tens of thousands of people about the organization and our chapters each year. This website provides chapters and members with online access to a variety of League resources and tools. Social media channels offer timely updates, connect people to the League, and engage others in our work. Chapters can follow national social media feeds to repurpose content for use on chapter social media channels and websites.
- **Local Media Outreach** – Communications staff can provide chapters with local media contact lists to help chapters expand their promotional and outreach efforts. For assistance, call (800) IKE-LINE (453-5463), ext. 220 or email *media@iwla.org*.
- **IWLA Promotional and Centennial Videos** – These professionally produced videos provide a quick overview of our mission, history, and conservation work across America. For a copy (either DVD or USB flash drive), contact *chapters@iwla.org* or link to the online videos found on the League’s YouTube channel.
- **Outdoor America Library Subscriptions** – The League’s quarterly magazine is available at a special discounted rate for League members and chapters that want to provide these subscriptions to local school, university, and community libraries. Send your request for a subscription order form to *members@iwla.org* or download the order form at [www.iwla.org/chapter-resources/miscellaneous](http://www.iwla.org/chapter-resources/miscellaneous).

- **New IWLA Logo** – Graphics files in commonly used formats are available online for downloading, by logging into [www.iwla.org/officer-tools](http://www.iwla.org/officer-tools), or send a detailed request (i.e., specify format, colors and planned usage) to [info@iwla.org](mailto:info@iwla.org).

## **Conservation**

For assistance with the items below, call (800) IKE-LINE (453-5463), ext. 224 or email [conserve@iwla.org](mailto:conserve@iwla.org).

### **Advocacy Support –**

- **Conservation Policy Handbook** – Summarizes the League’s policies on a wide range of natural resource, conservation, public lands, and outdoor recreation issues. Available online in PDF format.
- **Staff-Facilitated Advocacy Training** – Specialized coordination between staff and chapter leaders and members for grassroots support on national League public policy priorities.
- **Speaker Presentations** – Staff are available to make presentations to chapters on national and regional conservation issues.
- **Advocacy Tools** – The League provides notification about public policy developments, Action Alerts on time-sensitive advocacy issues, and an online Conservation Advocacy Center that members can use to contact legislators at the national and state levels ([www.iwla.org/advocacy](http://www.iwla.org/advocacy)).

### **Clean Water/Save Our Streams Water Quality Monitoring Training and Technical Assistance –**

For assistance with the following items, contact the League’s Clean Water Program by calling (800) BUG-IWLA (284-4952) or emailing [sos@iwla.org](mailto:sos@iwla.org).

- **Technical Support and Assistance** – Staff can provide technical assistance by telephone on stream, wetland, or watershed conservation issues, including advice on how to start a water quality monitoring group, protect a wetland from development, and find additional information sources, contacts, and potential partners.
- **Stream Monitoring Workshop** – On-site training available nationwide to conduct biological water quality monitoring and learn about watersheds, pollution sources and prevention, macroinvertebrate identification, and field monitoring techniques. Training on chemical water quality monitoring and physical monitoring techniques is also available.
- **Trainers Workshop** – On-site training is also available for volunteers who have completed the introductory water quality-monitoring workshop, passed the quality assurance test, and are interested in training new volunteer monitors.
- **Monitor Quality Assurance Test** – Certification process that tests volunteers who complete the SOS Water Quality Monitoring Workshop to demonstrate that they have mastered macroinvertebrate identification skills and are able to follow the proper protocol to ensure validity of water quality data they collect.
- **Virginia Save Our Streams Training Workshop** – On-site introductory training available to all Virginia chapters and members on the Virginia SOS monitoring protocol, which is specifically designed for the state’s stream ecology and to meet Virginia Department of Environmental Quality requirements for volunteer monitoring data.
- **Creek Critters App** – A free mobile application for iOS or Android is available to all with a smart phone to learn the fundamentals of biological monitoring and generate a stream health score that is sent to the Clean Water Hub ([www.cleanwaterhub.org](http://www.cleanwaterhub.org)). Learn more about creek critters at [www.iwla.org/creekcritters](http://www.iwla.org/creekcritters).
- **How-to Videos** – Clean Water Minute presentations, found on the League’s social media page ([www.facebook.com/iwla.org/videos/](http://www.facebook.com/iwla.org/videos/)), are a series of short videos on current water-related issues. They include stream monitoring processes, how to collect and identify macroinvertebrates, and chemical and physical monitoring techniques.

## Educational Support Materials –

The following items are available free from the League's Clean Water Program. Email your request to [sos@iwla.org](mailto:sos@iwla.org).

- **Aqua Bugs App** – This mobile application helps stream monitors accurately identify macroinvertebrates with a few simple questions and clear directions paired with line drawings and descriptive photos. Details at [www.iwla.org/water/resources-for-monitors](http://www.iwla.org/water/resources-for-monitors) (under “Know Your Macros”).
- **Clean Water Hub**: A collaborative tool to help people just like you track water quality in local creeks and streams. All Save Our Streams and Creek Freaks data is housed in the Hub ([www.cleanwaterhub.org](http://www.cleanwaterhub.org)). With this new tool, you will be able to see your stream monitoring sites on a map and track how your water quality has changed over time. To watch a webinar on how to use the Clean Water Hub, visit online at [www.iwla.org/water/resources-for-monitors](http://www.iwla.org/water/resources-for-monitors) (under “How-to-Videos”).
- **Clean Water Challenge Tool Kit** – Tool kit includes targeted resources to help chapters succeed in stream monitoring, such as updated monitoring instructions, an aqua bugs app flier, media alert and press release templates, sample content and graphics for chapter website, social media and newsletters, logo files, and other support. All tools are also available for download at [www.iwla.org/toolkit](http://www.iwla.org/toolkit).
- **Winter Salt Watch Kit** – Request a free chloride test kit by visiting [www.iwla.org/saltwatch](http://www.iwla.org/saltwatch) to see the impact that winter road salt is having on your stream. Data collected can be shared and submitted by following the included instructions.
- **Field Guide to Aquatic Macroinvertebrates** – Designed for use by stream monitors in the field, this handy reference tool identifies aquatic macroinvertebrates, grouped by biological type and common features.

Along with a variety of recommended stream monitoring supplies and equipment, the following items are available for purchase online from Amazon.com or by calling (888) 280-4331.

- **Guide to Aquatic Insects and Crustaceans** – This illustrated book is designed to enable anyone to identify aquatic insects and crustaceans, and includes detailed descriptions of each organism, and tips for proper identification.
- **Handbook for Wetlands Conservation and Sustainability** – Provides tips for organizing your community to monitor, conserve, and restore local wetlands. Defines wetlands; explains wetland ecology, functions, and values; and provides wetland restoration and monitoring project ideas.

## Membership

For assistance with the items below, call (800) IKE-LINE (453-5463), ext. 208 or email [members@iwla.org](mailto:members@iwla.org).

## Supplies –

- **Chapter Member Renewals** – Support materials to assist chapters with managing renewals, including personalized annual renewal invoices and member cards, membership rosters, and mailing envelopes with special promotional inserts and member decal.
- **New Chapter Members** – Support materials to help chapters bring new members on-board, including personalized member cards, mailing envelopes with special promotional inserts and member decal, and welcome letters from the national office.
- **Membership Applications and Forms** – Materials to assist in recruiting and processing new and renewing chapter members, including generic application forms with receipts, temporary member cards, and a variety of membership forms to submit with payment for processing (i.e., tally sheets, new member forms).
- **Life Membership Brochures** – Brochures with application forms highlighting the values and benefits of upgrading to a life or life benefactor membership level.

- **Membership Brochures** – Pre-printed color brochure highlights the background and programs of the League and the benefits of membership that can be used as a recruiting tool. Supplied in bulk upon request.

## Support and Training –

- **MDR 101: Chapter Membership Officer Manual** – Designed for a chapter membership officer (called the Membership Dues Recipient) and membership committee, this guide helps with all aspects of a chapter’s membership program, including tips on member processing, recruitment, retention, and marketing. Email [members@iwla.org](mailto:members@iwla.org) for a copy.
- **Membership Database** – Provides a centralized system to maintain all individual membership details as well as a record of chapter payments. Staff can provide chapter leaders with details upon request about how to update, modify, and maintain information about chapter members via our national website portal. National staff can also provide data files for chapters wishing to create their own local membership database. The national database also maintains details of chapter, state, and national leaders that the League uses for targeted, vital communication purposes.

## Online Tools –

For assistance with the items below, call (800) IKE-LINE (453-5463), ext. 208 or email [members@iwla.org](mailto:members@iwla.org).

- **Electronic Membership Forms** – These electronic tools make it easier to prepare and maintain required membership paperwork. Tools include online tally sheets, which automate dues calculations, and new member reports.
- **Online Chapter Member Renewal Processing** – Chapter membership officers can take advantage of our online portal, which allows renewals to be submitted to the national office online. This does away with the need to mail renewal notices back to the office. Options exist to also submit payment electronically, making the entire process seamless.
- **Online New Chapter Member Submissions** – Chapter membership officers can now use the same online portal to submit “new joins” to the national office online. This does away with the need to mail membership paperwork to the office. Options exist to submit payment electronically.
- **Membership Management Webinars** – In a series of webinars available online ([www.iwla.org/chapter-resources/get-help](http://www.iwla.org/chapter-resources/get-help)), staff provide information to help a chapter’s membership officer and committee with various aspects of membership management and processing.
- **Officer Reporting** – Allows authorized chapter officers to make direct updates to their chapter’s leadership records. Accessible through the League website.
- **Maintenance of Personal Data** – Members can make real-time changes to their contact information in our database, including address, telephone numbers, email address, and desired electronic communication options. Members can also request a replacement membership card or a missing magazine. Select chapter officers also have access to this function to update information for their chapter members.
- **Chapter Roster and Data Files** – Allows authorized chapter officers to request and download chapter membership rosters and mailing lists. Divisions can also use this function to obtain newsletter mailing files that can be downloaded or emailed directly to a print vendor.
- **IWLA National Directory** – Accessible online, the directory includes complete listings of current national, regional, division, and chapter leaders along with contact information for national committees, the Izaak Walton League Trust, and the IWLA Endowment. The League’s bylaws, conservation policies, mission statement, member pledge, officer induction oath, resolution process, important dates and deadlines, and staff contact

information are also accessible through the directory (Online at [www.iwla.org](http://www.iwla.org), then navigate to the Officer Tools tab, and then login).

## **Promotions and Marketing**

### **Marketing Tools –**

- **Chapter Membership Brochure** – An online tool that allows a chapter to customize and order printed full-color, tri-fold brochures with information about the League and that chapter. This resource is available through an on-demand printing company, Digital Lizard, at [www.digitallizardprint.com](http://www.digitallizardprint.com) or (866) 494-6155. Request a discount code for 100 free brochures by emailing [brochures@iwla.org](mailto:brochures@iwla.org).
- **Chapter Promotional Posters** – Available in five different themes, the full-color poster stock can be customized to create attractive marketing tools to promote a chapter event, activity, or project and to recruit new members and supporters from the community. Includes instructions and editing templates. To order, refer to [www.iwla.org/chapter-resources/chapter-communications](http://www.iwla.org/chapter-resources/chapter-communications).
- **IWLA Fact Sheet** – Simple one-page color fact sheet about the Izaak Walton League and its conservation mission. Ideal as handouts to help educate new members and the public about the League. To request a PDF version or a limited quantity of color copies, call (800) IKE-LINE (453-5463), ext. 212 or email [chapters@iwla.org](mailto:chapters@iwla.org).
- **Chapter Locator on IWLA Website** – This tool maintained on the League’s website ([www.iwla.org/local-chapters](http://www.iwla.org/local-chapters)) allows potential members to locate a chapter near them. Locator provides chapter overview, including chapter name, property/meeting address, membership officer’s contact information, a link to chapter’s website, and a brief write-up about and a photo representing the chapter (when supplied by chapter).
- **Loaner Membership Displays** – A professionally-designed tabletop display is available in eight states (California, Illinois, Maryland, Nebraska, Ohio, South Dakota, Virginia, and West Virginia) for divisions to share locally with their chapters. Use the online national directory to locate division president contact information. In addition, one display is available for loan from the national office by emailing [chapters@iwla.org](mailto:chapters@iwla.org).
- **Custom Chapter Pop-Up Displays** – The League offers chapters professionally-designed pop-up display as part of a Membership-Marketing Display Unit that also includes a customized table cover, a promotional DVD, and an IWLA flag banner. Refer to [www.iwla.org/chapter-resources/marketing-tools](http://www.iwla.org/chapter-resources/marketing-tools) for ordering information.

### **Member Recognition –**

Details for the following can be found online at [www.iwla.org/awards](http://www.iwla.org/awards) and in the awards mailer sent annually to each chapter president, secretary, and designated awards chair.

- **Judge John W. Tobin Chapter Volunteer Appreciation Award** – Annual recognition of a chapter’s top member volunteer (Annual nomination/application deadline is March 15<sup>th</sup>).
- **Defenders Chapter Achievement Award** – Provides an opportunity for chapters to be recognized for their combined accomplishments (Annual application deadline is March 15<sup>th</sup>).
- **Other League Awards** – National Awards provide an opportunity for chapters and members to be recognized for efforts and accomplishments (Annual nomination/application deadline is June 1<sup>st</sup>), while the Membership Awards highlight a chapter’s notable membership growth.

### **Sales Items –**

The following items are available for purchase by contacting the Izaak Walton League’s national office toll-free at (800) IKE-LINE (453-5463), ext. 208, emailing [members@iwla.org](mailto:members@iwla.org), or ordering direct online at [www.iwla.org/shop](http://www.iwla.org/shop).

- **Patches, Pins, and Decals** – An assorted offering of promotional items with the official IWLA logo.

- **IWLA Branded Items** – The League’s online store includes a wide range of League-branded apparel, including t-shirts, Oxford dress shirts, sweatshirts, and caps and other promotional items.
- **Customized IWLA Chapter Caps** – Customized for chapters, these outdoor-themed baseball caps are also available for bulk purchase in a variety of popular styles and colors.
- **IWLA Flags and Banners** – White nylon Izaak Walton League flag with new color logo for chapter house or meeting place and banner to display at public events.
- **IWLA Roadside Signs** – High-quality, reflectorized, aluminum signs meet Federal highway standards and can be customized for individual chapters. Ideal for use along adjacent roadway/entrances to chapter grounds, as part of a community’s roadside display with the other civic organization logos or at a local project site.

For order forms and discount codes to purchase the items below, contact the Izaak Walton League’s national office toll-free at (800) IKE-LINE (453-5463), ext. 216 or by email at [chapters@iwla.org](mailto:chapters@iwla.org) for ordering information.

- **Name Badges** – Durable, hard plastic badges with a rear fastener, IWLA green and yellow logo, and engraved with name, title, and chapter name. Designed for easy identification of chapter officers and volunteers at meetings and public events.
- **Anti-Litter Signs** – High-quality, aluminum signs that are ideal for use along adjacent roadways, trails and streams, and on chapter grounds as a reminder to keep the area clean of litter.
- **Zebco Discounted Youth Fishing Rods and Reels** – Youth and adult fishing gear available at reduced prices for a chapter’s use at sponsored fishing derbies and as prizes or giveaways.

## Youth

### **Educational Support –**

- **Creek Freaks Program Curriculum** – Clean water educational program for children (ages 10 to 14) to learn about stream ecology and pollution prevention. Includes hands-on activities about stream ecology and biological, chemical, and physical stream monitoring techniques. The Creek Freaks website ([www.iwla.org/creekfreaks](http://www.iwla.org/creekfreaks)) can be used as an additional resource for program leaders and youth, and children can upload stream monitoring data, photos, and videos to the site.
- **Engaging Youth In The Outdoors Manual (Notebook/CD-ROM)** – Comprehensive guide to youth activities and educational resources that provides step-by-step instructions for conservation activities and tips for starting a local youth program. Visit [www.iwla.org/key-documents](http://www.iwla.org/key-documents) and refer to “youth manual” to view this document online, or email [chapters@iwla.org](mailto:chapters@iwla.org) to request a copy for your chapter.
- **Young Ikes Activity Booklets** – Ideal for introducing youth to conservation issues, two age-appropriate (ages 5 to 8 and ages 9 to 11), full-color booklets are filled with games and puzzles centered on the League’s motto: Defenders of soil, air, woods, waters, and wildlife. Available in bulk for a small fee. Visit [www.iwla.org/youngikes](http://www.iwla.org/youngikes) for ordering information.
- **Young Ikes Worksheets** – One-page sheets feature coloring activities, simple games, and puzzles related to wildlife, water, and conservation. Can be downloaded for free from the League’s website ([www.iwla.org/youngikes](http://www.iwla.org/youngikes)) and easily photocopied to be handed out at chapter and community events to introduce children (ages 5 to 11) to nature and conservation.
- **National Conservation Scholarships** – As a complement to scholarships awarded by chapters, the IWLA, in partnership with the IWLA Endowment, offers \$2,500 scholarships annually to two college students majoring in natural resource fields (Annual application deadline is May 15<sup>th</sup>). More details can be found at [www.iwla.org/scholarship](http://www.iwla.org/scholarship).

**Izaak Walton League of America**  
**707 Conservation Lane**  
**Gaithersburg, Maryland 20878-2983**

**Telephone:** (301) 548-0150

**Toll Free:** (800) IKE-LINE (453-5463)

<u>Points of Contact</u>	<u>Extension</u>	<u>Email</u>
Chapter Relations	216	<i>chapters@iwla.org</i>
Awards	216	<i>awards@iwla.org</i>
Brochures	216	<i>brochures@iwla.org</i>
Archery	216	<i>archery@iwla.org</i>
Shooting Sports	216	<i>shootingsports@iwla.org</i>
Web/Social Media Support	236	<i>info@iwla.org</i>
Membership and Sales	208	<i>members@iwla.org</i>
Communications	220	<i>oa@iwla.org</i>
Media Relations	220	<i>media@iwla.org</i>
Conservation	224	<i>conserve@iwla.org</i>
Clean Water Program	219	<i>sos@iwla.org</i>
501(c)(3) Support	223	<i>skovarovics@iwla.org</i> (Scott Kovarovics, IWLA executive director)

**Fax:** (301) 548-0146 and (301) 548-0149

**Website:** *www.iwla.org*

**Web Pages for Specific Resources**

Chapter Tools	<i>www.iwla.org/chapter-resources</i>
Youth in the Outdoors	<i>www.iwla.org/outdoor-recreation/youth</i>
Membership	<i>www.iwla.org/join</i>
Award Programs	<i>www.iwla.org/awards</i>
Clean Water Programs	<i>www.iwla.org/water</i>
Save Our Streams	<i>www.iwla.org/sos</i>
Creek Freaks	<i>www.iwla.org/creekfreaks</i>
Creek Critters	<i>www.iwla.org/creekcritters</i>
Scholarship	<i>www.iwla.org/scholarship</i>
IWLA Store	<i>www.iwla.org/shop</i>
Outdoor Recreation	<i>www.iwla.org/outdoor-recreation</i> (Includes hunting, fishing, archery, shooting sports)

**Additional Clean Water Resources:**

**For Technical Support Toll Free**

(800) BUG-IWLA (284-4952)

**Related Websites**

*www.cleanwaterhub.org*  
*www.vasos.org*

**To Order Clean Water Educational Support Materials**

Amazon.com  
*www.amazon.com*  
(888) 280-4331

**REVISED October 2022**